



**aura** corporation UK Limited  
The Old Post House  
18, London End  
Beaconsfield  
Buckinghamshire  
HP9 2JH  
United Kingdom

## Letter of Recommendation

Monday 23<sup>rd</sup> November 2009

Dear Sirs,

**aura** corporation UK Limited worked with CALL CENTER SERVICES as part of a wider pan-European Customer Satisfaction programme for the automotive industry.

As a partner company CALL CENTER SERVICES covered all our fieldwork needs within Romania, always providing a high level of service, accurate data with attention to detail, and meeting both scheduled and adhoc deadlines. **aura** would recommend CALL CENTER SERVICES as a company that demonstrates commitment, reliability and integrity in all matters.

Yours faithfully,

**Miss Claire Louise Smith**

(Senior Account Manager, **aura** corporation UK Limited)

**Mr. Mike Trotman**

(Managing Director, **aura** corporation UK Limited)